### THE COMMUNITY INTERPRETER® INTERNATIONAL REGISTRATION FORM

Please complete one form for each program after reading the policies and procedures below. Then email or mail the registration form. Payment must arrive no later than the registration and payment deadline (see www.anaplservices.com for details). For questions, call 845-419-3087. Please make out checks to: ANA Professional Language Services, LLC. Send forms and checks to:

ANA Professional Language Services 970 Lakes Rd. Monroe, NY 10950

Email: anaplservices@gmail.com.

Program title: The Community Interpreter® International
Program dates:
Program fee:
Training participant name:
Training participant email:
Training participant phone number:
Training participant's organization (if applicable):
Training participant mailing address:
First language:
Other language(s) spoken/signed:
Previous interpreter training attended:
How did you hear about Cross-Cultural Communications? (Please select one.)  Referral from: family/friend/colleague  Online search  Social media  Industry conference/event
Interpreting association (NCATA, DVTA, ATA, etc.) Other
If other, could you explain?
Please email us a copy of the training participant's resume as soon as possible to: anaplservices@gmail.com. Resumes are only shared with our trainers in an effort to better adapt our sessions to participants' experience and professional backgrounds.
ANAPLS Registration Policies and Procedures  I have read and understood the Training Registration Policies and Procedures described below, including that pertaining to refunds.  970 Lakes Rd. Monroe, NY 10950  Voice: 845-419-3087– Email: anaplservices@gmail.com
voice. 043-4 13-3007 — Ethali. ahapiservices@gmail.com

ANA Professional Language Services (ANAPLS) Registration Policies and Procedures

## Registration and payment

Public trainings offered by ANAPLS feature a deadline for payment and registration effective three weeks prior to the start of the training. Full payment is due at that time in order to reserve a place in the training program. Space for our programs is filled on a first-come, first-paid basis. Payment can be made by credit card (VISA, Mastercard, Discover, American Express) or by check (made out to: ANA Professional Language Services, LLC). Our website currently only accepts credit card payments or Paypal. Please contact us (anaplservices@gmail.com) if you need an invoice and/or would like to pay by check.

Please send checks to:

ANA PROFESSIONAL LANGUAGE SERVICES, LLC 970 Lakes Rd. Monroe,NY 10950 USA

### **Confirmation of registration**

Upon receipt of online payment for a training registration, within 2-3 business days an email confirmation will be sent to the customer.

Approximately 2 weeks before the first day of a training program, a welcome email will be sent to all training participants. This welcome email will re-confirm the training location, date(s), time(s) and include further information such as trainer bio(s), contact telephone number(s) and item(s) that participants should bring to the training.

Approximately 2-3 days before the training, a final reminder email will be sent to training participants.

#### Refunds and credits

A refund request for a training program fee must be submitted in writing to Aquillia Alowonle, Program Manager at: <a href="mailto:anaplservices@gmail.com">anaplservices@gmail.com</a>. Refund requests submitted before the three-week training registration deadline will be subject to a \$50 cancellation fee. Refund requests submitted in the three-week period from the day of the registration deadline up until 11:59PM of the day before the training will be subject to a cancellation fee in the amount of 50% of the training program fee. Refunds will not be given after this deadline. Rather, a credit may be issued upon request submitted within two weeks of the first day of the training program, meaning that in the event of being unable to attend a program, a participant may submit a written request to apply that training program fee to a future program. If approved by ANAPLS trainor(s), this amount will be kept on file as a credit for up to 2 years, after which the amount will be forfeited.

#### **Cancellations**

In the event of a training program cancellation, ANAPLS will communicate this information to training participants as quickly as possible. Training participants can either request a refund or apply the training registration fee as a credit toward a future program.

# Filming and Photography Release

Training participants agree to be filmed and/or photographed by ANA Professional Language Services, LLC.

970 Lakes Rd.

Monroe, NY

10950

Voice: 845-419-3087- Email: anaplservices@gmail.com

Training participants grant to ANA Professional Language Services, LLC and its subsidiaries, affiliates, successors, assigns and designees (collectively, "the Released Party"), approval for past use and the absolute right and permission for present use of any photographs, videos, recordings or images taken of training participants for any legitimate purpose in any manner or media, worldwide, in perpetuity, without notice to training participants and without limitation, condition, consideration, consent or compensation.

Training participants' image and/or voice may be copyrighted, used and/or published individually or in conjunction with other photography or video works, and recordings, in color or black and white, in any medium including, without limitation, print publications, public broadcast, CD-ROM format, and for any lawful purposes, including, without limitation, trade, exhibition, illustration, promotion, publicity, advertising or electronic publication in the world and/or on the Internet and worldwide web.

In practice, ANAPLS uses photos or video clips primarily for promotional purposes on ANAPLS's websites, newsletter, fliers and social media posts.

970 Lakes Rd.

Monroe, NY

10950

Voice: 845-419-3087– Email: anaplservices@gmail.com